

# Crowd Management Training

## (STCW Convention Regulation V/" para 4)

### Course Overview

If you work aboard a passenger ship and your muster list duties require you to assist passengers in emergency stations, prior to being assigned any shipboard duties you must complete training in crowd management. The training is ship specific. There is a requirement to refresh this training every five years.

### Location

Training can take place aboard the vessel or in other training facilities subject to any additional costs incurred from booking these facilities.

### Duration

Half a day with one trainer with a maximum of 12 students.

### Entry Requirements

None

### Attendees

Ideally suited for Masters, Officers and other personnel who hold a responsibility for the safety of passengers in emergency situations. Training takes place on a maximum ratio of 12 crew to 1 trainer.

Attendees of this course will also receive certification in 'Crowd Management and safety training requirements for personnel providing direct services to passengers in passenger spaces.

### Learning Outcomes

At the end of your training, you should have the:

- Awareness of life saving appliances and control plans.
- Ability to assist passengers en route to muster and embarkation stations.
- Knowledge of how to carry out mustering procedures.

Further information available from [info@dgmaritime.com](mailto:info@dgmaritime.com)

