

# Crisis Management And Human Behaviour

## Course Overview

This Flag State accredited course is designed to give members of crew who hold a responsibility for the safety of passengers in emergency situations the essential education and training in crisis management and human behaviour meeting the knowledge, understanding and proficiency requirements as specified in A-V/2, paragraph 3 of the STCW Code.

## Location

Training can take place aboard the vessel or in other training facilities subject to any additional costs incurred from booking these facilities.

## Duration

One day with one trainer with max of 12 students.

## Entry Requirements

None

## Attendees

Ideally suited for Masters, Officers and other personnel who hold a responsibility for the safety of passengers in emergency situations. Training takes place on a maximum ratio of 12 crew to 1 trainer.

Attendees of this course will also receive certification in 'crowd management and safety training requirements for personnel providing direct services to passengers in passenger spaces.'

## Learning Outcomes

At the end of your training, you should:

- Understand the importance of shipboard emergency procedures and know how to organise them,
- Be able to control the response to emergencies on board,
- Be able to control passengers and other personnel during emergency situations, and
- Be able to establish and maintain effective communications during emergency situations.

Further information available from [info@dgmaritime.com](mailto:info@dgmaritime.com)

